



University of East Anglia

Information Services Directorate

The Library  
University of East Anglia  
Norwich Research Park  
Norwich NR4 7TJ  
United Kingdom

Email: [foi@uea.ac.uk](mailto:foi@uea.ac.uk)  
Tel: +44 (0) 1603 593 523  
Fax: +44 (0) 1603 591 010  
Web: <http://www.uea.ac.uk>

12 July 2017

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-150)**

Thank you for your request of 16 June 2017 for the following information:

*Please could you tell me how many times the emergency services, including the police, have requested data from the university on an individual's internet usage.*

*Can you please include requests made between September 1 2015 and June 16 2016, inclusive, and September 1 2016 and June 16 2017, inclusive.*

*Can you also break this information down by type of data requested, for example a request for information on when an individual last logged on to university wifi, or a request for an individual's browsing history.*

On this occasion, it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold any of the information requested. We have no record that any emergency service, including the police, have requested data from UEA pertaining to an individual's internet usage during the cited period.

We hope this response will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia