



University of East Anglia

Information Services Directorate

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██████████  
  
21 July 2017

Dear ██████████

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-183)**

We have now considered your request of 19 July 2017 as clarified on the same date for information relating to water usage.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia

**Response to Freedom of Information Act 2000 request (FOI\_17-183)**

*Could you tell me as a University/College how many water bills do you get, for instance are Halls of Residence billed separately to the actual University, is there a separate bill for general maintenance, ie Watering Sports Fields and Grounds.*

*As clarified for:*

*The info that I require is how many different water bills do you receive*

Four water bills are received.

*Do you get separate bills for Halls of Residence, is each dorm billed separately*

No

*Do different faculties within your University get different bills*

No

*Do you have different campuses*

No, there is one main campus.

*Could you tell me what your spend has been for the last 3 years across all site/faculties/accommodation*

Annual spend is approximately £700,000 per annum for water and sewerage combined.

*Who in your establishment is my best point of contact*

Andrew Watts  
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