



University of East Anglia

Information Services Directorate

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06 March 2017

Dear 

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-055)**

We have now considered your request of 28 February 2017 for information relating to car park management.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_17-055)

*Please could you confirm when your contract for Car Park Management will expire and also when the contract will be re-tendered?*

The University does not have a car park management contract and therefore we hold no information relevant to this question.

*Do you currently manage your own car parks or use a Car Park Management company?*

The University manages all aspects of car parking management in house including enforcement activities.

*Which Portal does the trust use when they tender the Car Park Management out?*

The University uses a back office company to collect the small number of parking charge notices issued by our own staff<sup>1</sup>. The contract for this will be reviewed in 2020; it was not under tender last time as the contract value is small. As we do not tender we do not have a portal and therefore we hold no information relevant to this question.

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<sup>1</sup> Further information is provided within the response to [EIR 16-098](#)