



University of East Anglia

Information Services Directorate

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15 August 2017

Dear 

Freedom of Information Act 2000 – Information request (ref: FOI_17-191)

We have now considered your request of 31 July 2017 as clarified on 02 August for information relating to the funding of student support services at UEA.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-191)

For the academic year 2016/2017, the overall amount of money provided to Wellbeing Service Team.

[Clarified on 02 August to define the 'Wellbeing Service Team' as including all Counselling, Mental Health and Disability teams.]

£670,409 was provided to the 'Wellbeing Service Team' in 2016/17.

Please note that we have interpreted 'the overall amount of money provided' as the actual spend for 2016-17 rather than the budget. The figures above include all expenditure related to the Wellbeing service (grants, contract staff, self-employed staff, non-pay costs etc.). The figures include expenditures relating to Disability Support, Student Learning Support, Counselling Service and Assessments.

The figures represent funding received both from the University and also grant funding associated with the Wellbeing service from Disabled Students Allowance (DSA) and Higher Education Funding Council of England (HEFCE) which is based on activity.

For the academic year 2016/2017, the amount spent on staff who provide one to one therapy with students within the counselling service and the full time equivalent staff numbers, the breakdown to include counsellors, trainee counsellors and CBT practitioners.

£137,782.04 was spent in the academic year 2016/17 on staff who provide one to one therapy to students within the Counselling Team. This represents 3.4 full time equivalent (FTE) staff.