



University of East Anglia

Information Services Directorate

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Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-120)

We have now considered your request of 11 May 2017 for information relating to relating to the mental health of students at UEA.

Our response is on page 2 of this letter, together with a copy of your request.

On this occasion, it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information on the number of ambulance callouts in 2011/12. This is because this information has been deleted in line with the University's Records Retention Schedule.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-120)

I would like to submit the following Freedom of Information request.

1. How many full time students died by suicide in each of the following academic years: 2015/16, 2014/15, 2013/14, 2012/13, 2011/12?

- Please break each answer down into number of male deaths and number of female deaths

Our response is in the table below:

Year	Male	Female
2011/12	0	0
2012/13	0	0
2013/14	0	0
2014/15	1	0
2015/16	0	0

2. How many ambulance call outs were there to the university in each of the following years: 2015/16, 2014/15, 2013/14, 2012/13, 2011/12?

- How many of those call outs were for self harm or suicide?

Our response is presented in the table below:

Academic Year	Total Number of Callouts	Number of Callouts for Self-Harm or Attempted Suicide
2011/12	<i>[Information not held - s.1(1)(a), Freedom of Information Act]</i>	
2012/13	78	1
2013/14	109	7
2014/15	82	2
2015/16	127	5
2016/17	142	5
Total	351	12

Please note that these figures are likely not to be an accurate reflection of the number of callouts for self-harm or suicide as it is not UEA policy to record this information as of course and the figures simply represent those instances in which the callout for the cited reason appeared in an incident report.

3. How many students accessed university-run counselling services in each of the following academic years: 2015/16, 2014/15, 2013/14, 2012/13, 2011/12?

- Please break each answer down into number of males and number of females

For the years 2013/14 to 2015/16 please see our response to a prior request, reference FOI_17-095, which can be found on the UEA website within our [Disclosure Log](#).¹

¹ <https://portal.uea.ac.uk/information-services/strategy-planning-and-compliance/regulations-and-policies/information-regulations-and-policies/freedom-of-information/disclosure-log/student-issues/2017>

For the years 2011/12 to 2012/13 please see our response to a prior request, reference FOI_13-057, which can be found on the UEA website within our [Disclosure Log](#).²

² <https://portal.uea.ac.uk/information-services/strategy-planning-and-compliance/regulations-and-policies/information-regulations-and-policies/freedom-of-information/disclosure-log/student-issues/2013>