



University of East Anglia

Information Services Directorate

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04 May 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-088)

We have now considered your request of 05 April 2017 for the following information:

- 1. How many ambulances in total were called out to university managed accommodation during the academic year 2014/15?*
- 2. How many ambulances were called out to university managed accommodation to attend incidents of self-harm or attempted suicide during the academic year 2014/15?*
- 3. How many ambulances in total were called out to university managed accommodation during the academic year 2015/16?*
- 4. How many ambulances were called out to university managed accommodation to attend incidents of self-harm or attempted suicide during the academic year 2015/16?*
- 5. How many ambulances in total were called out to university managed accommodation during the academic year 2016/17 to date?*
- 6. How many ambulances were called out to university managed accommodation to attend incidents of self-harm or attempted suicide during the academic year 2016/17 to date?*

Our response is, as per your request, within the attached Excel document entitled FOI_17-088 Appendix A. It should be noted that the figures presented are drawn from a population of over 5000 students within UEA-managed accommodation.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia