



University of East Anglia

Information Services Directorate

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30 March 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-056)

We have now considered your request of 02 March 2017 for information relating to the attendance of ambulances at UEA in the last three (3) academic years.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_17-056)

I am writing to you under the Freedom of Information Act 2000 to request. I require the following information from your university.

How many ambulances were called to any of university halls of residence or anywhere else on campus in the last three academic years? Please can you break this down by year

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Can you provide detail of why the ambulances were called in each instance, according to written records? Please can you break it down by year

Our response is within the table below. Please note that the figures presented are likely not to be an accurate reflection of the number of ambulance calls to UEA as it is not UEA policy to record the attendance of an ambulance as a matter of course. The figures simply represent those instances in which the callout for the cited reason appeared in an incident report. The 'Description of Incident' values are the categories assigned to any particular incident within UEA's security incident reporting system.

Description of Incident	Academic Year				
	2013/14	2014/15	2015/16	2016/17	Total
Accident Per Injury	22	20	22	12	76
Anti-Social Behaviour	1	0	1	2	4
Assault	2	2	2	2	8
Criminal Damage - UEA	0	0	1	0	1
Criminal Damage - Personal	1	0	0	0	1
Domestic Dispute	0	0	0	1	1
Drugs / Solvents	1	1	0	3	5
Fire	1	0	0	0	1
Fire alarm - Break Glass Unit	1	0	0	0	1
Health and Safety	1	0	0	0	1
Maintenance	0	0	0	1	1
Misbehaviour	1	0	0	1	2
Missing Person	0	0	1	0	1
Off Campus Incident	0	0	1	0	1
Other Incident	3	1	0	2	6
Public Order	1	0	0	0	1
Robbery	0	0	0	1	1
Smoking in Residence	0	1	0	0	1
Sudden Death	1	2	2	0	5
Suspicious Circumstances / Persons	1	0	0	2	3
Theft / Other	0	1	0	0	1

Trespasser / Intruder	0	0	0	1	1
Union House reports	1	0	0	0	1
Vehicle Incident	1	0	1	1	3
Welfare – General	70	54	53	65	242
Welfare - Alcohol	0	0	27	31	58
Welfare - Mental Health	0	0	16	17	33
Total	109	82	127	142	460

How many of the total ambulances called were for attempted suicide or suicide, according to written records? Please can you break this down by year.

Our response is presented within the table below. As above, note that these figures are likely not to be an accurate reflection of the number of calls to UEA as it is not UEA policy to record this information as a matter of course, and the figures simply represent those instances in which the callout for the cited reason appeared in an incident report.

Year	Number of callouts
2013/14	2
2014/15	0
2015/16	0
2016/17	1