



University of East Anglia

Information Services Directorate

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08 August 2017

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-182)**

We have now considered your request of 18 July 2017 as clarified on 19 July for the following information

*Please could I receive the overall budgets for Student Support (or Welfare etc) for the academic years 2014-15 and 2015-16. If you do not have this data, or formulate it in a different way, could you please let me know as soon as possible.*

*If only one year of data is available, please provide the most recent year. If the budget is done by calendar year as opposed to academic years, could you please provide 2014, 2015, and 2016.*

*[Clarified on 29 July to define ‘student support (or welfare etc)’ as services that include, but are not limited to: Counselling Services, Wellbeing Services, Disability Services, Chaplaincy etc. Essentially, services which the university provides to students that help them access the university, or that help them during their time at university, but aren’t solely academic or sporting.]*

Our response is as follows:

| Academic Year | Budget <sup>1</sup> |
|---------------|---------------------|
| 2014/15       | £1,966,841          |
| 2015/16       | £1,849,999          |

Please note that the figures include the budget for Student Support Services (STS), University Counselling Services (UCS) and Peer Assisted Learning Service (PAL). The budget for UCS includes support provided to both staff and students, as it is not possible to ascribe a total to services only provided to students.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing

<sup>1</sup> The budget for 2014/15 appears higher than that for 2015/16 due to the presence of external funding that was not available for the 2015/16 year. Actual internal funding of the service increased from 2014/15 to 2015/16.

your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia