



University of East Anglia

Information Services Directorate

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27 June 2017

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_17-148)

We have now considered your request of 15 June 2017 for the following information:

‘What was the university’s budget for the counselling service in the 2014-15 and 2015-16 academic years? If the university runs the counselling service as part of a wellbeing service, please provide the data for both, or whichever is feasible. Please prioritise the counselling service budget, but I understand if it is part of the wellbeing service budget and cannot be disentangled. If there is no counselling service, please provide the wellbeing service budget, wellbeing service being understood as the service that provides pastoral care, counselling, therapy or other related services.

If only one year of data is available, please provide the most recent year. If the budget is done by calendar year as opposed to academic years, could you please provide 2014, 2015, and 2016. information relating to student counselling.’

Our response is provided in the table below:

Academic year	Counselling service budget
2014/15	£252,934
2015/16	£253,542

In the table, we have included the salary of the Director of Counselling Services (2014/15) and the Head of Wellbeing (2015/16). The Head of Wellbeing role forms part of the overall Student Support Service.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website: https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia