



University of East Anglia

Information Services Directorate



The Library

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10 April 2017

Dear 

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-081)**

We have now considered your request of 21 March 2017 for information relating to library fines.

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_17-081)

*The amount of money charged by the university's libraries in fines during the 2015-16 academic year*

The Library charged £76,968.44 in fines during the 2015/16 academic year.

*If available, the amount of this that was paid by those fined and the amount that was not*

The amount of fines paid was £60,930.22, and the amount not paid was £16,038.22. The figure provided for the amount paid also includes some handling charges, where invoices have been raised and subsequently paid.

*If available, the amount of money charged to undergraduates and the amount charged to postgraduates*

The amount charged to undergraduates was £40,353.18 and to postgraduates £16,057.95.

*If available, the reasons for fines (e.g. overdue books, loss of books, defacement of books, etc.)*

The figures provided are for library fines incurred for the late return of library material, e.g. books, DVDs, locker keys, CDs and music scores. The details of Library fines can be found on the web at <http://portal.uea.ac.uk/library/borrowing/fines>