



University of East Anglia

Information Services Directorate

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20 March 2017

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_17-044)**

We have now considered your request of 17 February 2017 as clarified on 06 March 2017 for information relating to Library fines for the academic year 2015/16.

Our response is on page 2 of this letter, together with a copy of your request and in the attached document entitled FOI\_17-044 Appendix A.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia

## Response to Freedom of Information Act 2000 request (FOI\_17-044)

*I am writing to ask about library fines during the academic year 2015/2016. For the time period starting from the first day of term, covering the next 364 days (e.g. one full year), please provide:*

*The total amount of money the library received from the payment of overdue items. Exclude costs of replacing lost books - this request solely relates to the cost of books that are returned later than their due date*

The total amount not 'waived' is £44,344.15.

*Information about where this money then goes (is it absorbed into a specific library budget for example? if so what one?)*

Income from fines is not absorbed in to a specific library budget. This income is used to balance the baseline budget within ISD (Directorate wide).

*If possible, from the figure provided in 1, break this down by*

*a) category of user paying fine (e.g. undergraduate, postgraduate, staff)*

*b) country of origin of user paying fine (e.g. France, Italy, US). If only broader categories are possible e.g. "EU", "non-EU" then please provide this instead.*

*[Clarified on 06 March to define country of origin as country of domicile and to accept the number of persons paying a fine by country of origin]*

a) The total amount presented in response to question 1 is broken down as follows:

Category	Amount
Staff	£2,631.61
Student	
Undergraduate	£20,590.16
Postgraduate	£6,216.03
Unknown <sup>1</sup>	£14,485.18
Other	£421.17

b) The number of persons paying a fine by country of origin is presented in the attached document entitled FOI\_17-044 Appendix A.

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<sup>1</sup> Amount relates to UEA students of some type but we are not able to determine whether these are postgraduate or undergraduate students.