

STUDENT EXPERIENCE COMMITTEE



There will be a meeting of the Student Experience Committee at 9.00am on 3 October 2016 in the Council Chamber

Ms Michele Pavey
Learning & Teaching Manager
26 October 2016

AGENDA

1. BUSINESS OF THE AGENDA

Items in Section A are for discussion and action by the Committee. Items in Section B contain routine recommendations which will be deemed to have been approved at the meeting unless members of the Committee ask for them to be discussed. Items in Section C are for information only. Any member of the Committee may ask for an item from Section B or Section C to be moved to Section A by contacting the Secretary before 5pm on Wednesday 28 September 2016. Reserved items appear in Section D.

The Committee papers can also be found online
<https://www.uea.ac.uk/committeeooffice/ueacombds/sec>

2. MINUTES

To confirm
the minutes of the meeting held on 26 April 2016 (Attached)

3. MATTERS ARISING

4. STATEMENTS BY THE CHAIR

SECTION A: ITEMS FOR DISCUSSION AND ACTION

A1. MEMBERSHIP AND TERMS OF REFERENCE OF THE STUDENT AFFAIRS GROUP
STUDENT EXPERIENCE COMMITTEE AND LEARNING AND TEACHING
COMMITTEE

To receive

Membership and terms of reference of:

- Student Affairs Group,
- Student Experience Committee,
- Learning and Teaching Committee SEC16D01 (Document A)

SEC16A001

A2. CODE OF PRACTICE ON STUDENT REPRESENTATION: REPORT TO LTC AND LTC'S RESPONSE

To consider

a report on the Code of Practice on Student Representation considered by LTC. SEC16D02 (Document B)

A3. UNION OF UEA STUDENTS: UNDERGRADUATE AND POSTGRADUATE STUDENT EXPERIENCE REPORTS

To consider

an update on any actions arising from recommendations made in the UUEAS Undergraduate Student Experience Report 2014 and the Postgraduate Student Experience Report 2015 SEC16D03 (Document C) and SEC16D04 (Document D)

The UUEAS UG report can be accessed [here](#)

The UUEAS PG report can be accessed [here](#)

A4. UEA|SUSTUDENT TRANSFORMATION STRATEGY 2016-2019

To consider

the uea|su Student Transformation Strategy 2016-19 SEC16D05 (Document E)

A5. UEA|SU INTERNATIONAL STUDENT EXPERIENCE REPORT

To consider

a University response to the recommendations in the uea|su International Student Experience Report SEC16D06 (Document F)

A6. PROPOSALS FROM UEA|SU FOR DEALING WITH COMPLAINTS, APPEALS AND DISCIPLINE CASES

To consider

proposals from the uea|su Undergraduate and Postgraduate Education Officers for the introduction of an ombudsperson SEC16D07 (Document G)

A7. STUDENT SUPPORT SERVICE

To receive

an update from the Director of Student Services

A8. UPDATE ON THE TIME TO CHANGE INITIATIVE

To receive

an update from the Director of Student Services

A9. ISD LIBRARY REPORT

To receive

a summary report from the Director of the UEA Library SEC16D08 (Document H)

SEC16A001

SECTION B:

**ITEMS WHICH CONTAIN RECOMMENDATIONS BUT WHERE NO DEBATE
IS ANTICIPATED**

No items have been received

SECTION C: ITEMS FOR REPORT

C1. ANNUAL AGENDA PLAN

To receive

standing and key agenda items to be considered by the Committee in 2016/17
SEC16D09 (Document I)

SECTION D: RESERVED AGENDA

No items have been received