

## ISC15D027

**Title:** Development of a Digital Strategy for UEA  
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### Issue

The UEA Plan includes the following action:

*Undertake a wide-ranging review of our information, customer and corporate management systems and technology (2016) and implement resourced changes (2017 onwards) that will enable us to meet the rapidly changing requirements of curricula, research and administration and critically be more time-efficient in our delivery to create academic and professional space to engage with the challenges of the 2030 Vision.*

This paper outlines, in brief, the approach that ISD will be taking to the review and identification of resource requirements.

### Recommendation

Recipients are asked to advise on the proposed approach, in particular on the plans for consultation and the 6 strands identified for the strategy to consider.

### Resource Implications

The costs associated with the review and development of a Digital Strategy have been allocated from the ISD baseline allocation. It is anticipated that significant additional resources will be required to implement the Digital Strategy but the scale of investment will not be known until the initial review is completed.

### Risk Implications

An analysis of risks will be undertaken as part of the project initiation.

### Equality and Diversity

ISD aims to make all our services and facilities accessible to all. Any changes to service provision or policy are subject to Equality Impact Assessments when they are implemented.

### Timing of decisions

Not applicable.

## Further Information

A project board will be formed to oversee the development and subsequent implementation of the Digital Strategy. PVC Research will act as the ET Sponsor for the development and implementation of the Digital Strategy and will chair the Project Board. The Director of Information Services will be the administrative lead. A project manager will be appointed initially to lead on the development of the strategy and then to oversee its subsequent implementation.

External consultancy will be secured to assist with the development of the strategy, following the model adopted for the development of the Estates Plan.

It is anticipated that the Digital Strategy will need to consider and make recommendations in the following six areas:

- Teaching requirements, both physical and virtual.
- Research requirements.
- Administrative developments to support increased efficiency.
- Student experience.
- IT Infrastructure design.
- IT support structures and staffing.

In developing the Digital Strategy, it is anticipated that a number of existing working groups and committees will need to be consulted, with the key ones being:

- Learning and Teaching Spaces Working Group.
- ISD Education Board.
- CIS Board.
- Estates Strategy Group.

It is envisaged that the approach taken will be consultative with a series of workshops and interviews to engage with key stakeholders, including current students. The exact approach to the consultation will be agreed by the project board.