

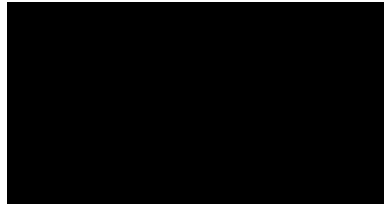


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09 March 2016

Dear 

Freedom of Information Act 2000 – Information request (ref: FOI_16-049)

We have now considered your request of 10 February 2016 as clarified on 17 February and 02 March 2016 for information regarding the pursuit of unpaid tuition fees. Our response is on pages 2-5 of this letter, together with a copy of your request, and we hope this will meet your requirements.

It is not possible, however, to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold the total amount of money our “...*institution was chasing in all unpaid tuition fees at the end of the financial year 2012-13? (April 2013)*” nor for any other retrospective date. Our system only holds, and can report upon, current debts and therefore does not hold retrospective data.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner’s Office.

You also have a subsequent right of appeal to the Information Commissioner’s Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_16-049)

1. How much money is your institution currently pursuing in unpaid tuition fees? (I would like the most recent total you have on your system). i.e. how much your university is owed in unpaid tuition fees.

Please note: this just relates to tuition fees (including interest, if applicable) - and not other debts, such as library fines.

As of the date of receipt of this request there is £41,722,558.00 in unpaid fees. We are defining 'pursuing' broadly, as encompassing all debts owed. We seek to recover (i.e. pursue) all amounts owing, whether that is by way of a payment regime or plan, or by other legal mechanisms open to us.

2. How long do these debts date back? Please provide this information in years and months.

[Clarified on 02 March to include the date of the longest outstanding fine]

We can confirm that the oldest overdue invoice on our system was due in February 1989, and therefore has been outstanding 27 years.

The amount of outstanding debts by time outstanding is presented in the table below. Please note that the majority of outstanding tuition fees are to be expected to occur within the 3-6 months period due to planned invoicing cycles.

Time outstanding	Amount
Not yet due	£5,560,753.00
0-3 months	£2,574,577.00
3-6 months	£31,509,318.00
6-12 months	£146,089.00
12-24 months	£947,301.00
Over 24 months	£984,520.00
Total	£41,722,558.00

3. Please break down the number of individuals who owe money for unpaid tuition fees by country.

For example:

USA: 20 people

France: 12 people

Poland: 12 people - etc...

[Clarified on 17 February to define 'country' as country of domicile and to provide separate figures for sponsored students]

The requested information is presented in the below table. Please note that in order to prevent the release of information that could potentially identify individuals, we have provided a '<5' value for any number between 1 and 4. The figures within the 'Sponsored' column represent the number of students per sponsor per country of the sponsor. The country of domicile of the student is not known.

Country of Domicile	Student Status	
	Student	Sponsored
Argentina	<5	0

Country of Domicile	Student Status	
	Student	Sponsored
Australia	5	0
Austria	<5	0
Azerbaijan	8	<5
Bahrain	<5	0
Bangladesh	<5	5
Belgium	7	0
Bermuda	<5	0
Bosnia and Herzegovina	<5	0
Brazil	6	6
Brunei Darussalam	<5	0
Bulgaria	<5	0
Cameroon	<5	0
Canada	24	0
Cayman Islands	<5	0
China	310	<5
Colombia	<5	<5
Croatia	<5	0
Cyprus (European Union)	<5	0
Denmark	<5	0
Egypt	13	0
Ethiopia	<5	<5
European Union, not otherwise specified	5	0
Finland	<5	0
France	19	0
Gambia, The	<5	0
Georgia	<5	0
Germany	21	0
Ghana	9	0
Greece	10	0
Honduras	<5	0
Hong Kong	140	0
Hungary	<5	0
Iceland	<5	0
India	22	0
Indonesia	13	0
Iran	7	0
Israel	<5	0
Italy	13	0
Japan	26	0
Jordan	<5	<5
Kazakhstan	11	<5
Kenya	11	0

Country of Domicile	Student Status	
	Student	Sponsored
Korea, Republic of	13	0
Latvia	<5	0
Lebanon	<5	0
Libya	<5	6
Lithuania	<5	0
Luxembourg	5	0
Madagascar	<5	0
Malawi	<5	0
Malaysia	44	<5
Maldives Islands	<5	0
Mauritius	6	0
Mexico	11	<5
Moldova, Republic of	<5	0
Mozambique	<5	0
Namibia	<5	0
Netherlands	10	0
Nigeria	31	13
Norway	19	<5
Occupied Palestinian Territories	<5	0
Oman	<5	7
Pakistan	8	<5
Papua New Guinea	<5	0
Peru	<5	0
Poland	<5	0
Portugal	<5	0
Qatar	0	<5
Romania	<5	0
Russian Federation	12	0
Rwanda	<5	0
Saudi Arabia	13	10
Sierra Leone	<5	0
Singapore	15	0
South Africa	<5	0
Spain	6	0
Sri Lanka	<5	0
Sudan	<5	0
Sweden	<5	0
Switzerland	7	0
Taiwan, Republic of China (ROC)	16	0
Tanzania, United Republic of	<5	0
Thailand	35	0
Turkey	15	0

Country of Domicile	Student Status	
	Student	Sponsored
Turks & Caicos Islands	<5	<5
Uganda	5	0
UK	1010	8219
United Arab Emirates	7	<5
USA	63	<5
Vietnam	55	<5
Zimbabwe	8	0
Country Not Known	34	0

4. Please state the total amount of money you are chasing from British students, and the total amount of money you are chasing from overseas students.

Excluded from your request as per your instructions in question 5 below.

5. What was the total amount of money your institution was chasing in all unpaid tuition fees at the end of the financial year 2012-13? (April 2013)

I have included this question as I am trying to gauge whether the amount of money owed in tuition fees has gone up or down. However, if it is not possible to provide this information, please exclude (4.) from my request, or provide a different date between 2012 and 2014, where the information is easier for you to retrieve.

[Information not held – s.1(1), Freedom of Information Act]

The University does not hold the requested information for the reasons noted in the above letter.