



University of East Anglia

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[REDACTED]

21 October 2016

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_16-188)

We have now considered your request of 24 September 2016 for information relating to University accommodation. Our response is on page 2 of this letter, together with a copy of your request, and in the accompanying Excel spreadsheet, 'FOI_16-0188 Appendix A'.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that, with the exception of the academic year just started (16/17), the University does not hold information on projected rents for the next five years. Further information is in the accompanying spreadsheet. We also hold no agreement with regard to the private provision of student accommodation.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_16-188)

Please could you outline the income and expenditure from university owned accommodation over the past 10 years.

Could you break this down into fees from students and non-student income such as conferences and events, and break down the expenditure onto 'day to day running' and capital expenditure as best you can.

Could you also provide any projections you have regarding the above for the next 5 years.

See accompanying spreadsheet, FOI_16-188 Appendix A.

Could you also outline the average cost of a room in university owned accommodation over last 10 years, and the range from the cheapest to the most expensive, and again, the projections for the next 5 years.

See accompanying spreadsheet, FOI_16-188 Appendix A. Some information is not held.

N.B. grey cells indicate that accommodation type was not available in the given year.

could you also outline The number of rooms available, and the number of students housed by university accommodation, and your projections for the next 5 years.

The numbers of rooms available in each year are shown in the accompanying spreadsheet, FOI_16-189 Appendix A. With regard to the numbers of students housed, we hold records to show that in each year the target occupancy rate of 98.5% was met.

We have retained information on specific room bookings, however a significant number of students will have made more than one booking, distorting the actual number of students who were housed by University accommodation over the requested time period. Filtering duplicate bookings would require a manual review of our records and we believe this exercise would, in combination with the time already spent gathering information for your request, exceed the 18-hour 'appropriate limit'¹ allowed under the Act.

Finally, could you outline any agreement you have with private provision of student accommodation, such as the university 'partnering' with a private company to either

- *Secure rooms for students directed through your accommodation services*
- *The management of university owned accommodation services by private companies*

The University has no such agreement for the private provision of student accommodation, therefore holds no relevant information.

If you have any arrangement with a private provider which is similar in its scope to the two mentioned above, please could you outline what it is, and how many students it affects

115 of the 4353 rooms currently available to students are in the building Mary Chapman Court, which is owned by Norwich City Council. 16 further single rooms are

¹ https://ico.org.uk/media/1199/costs_of_compliance_exceeds_appropriate_limit.pdf

also available in the privately-owned Portland House. Additional information can be found here:

<https://www.uea.ac.uk/study/undergraduate/accommodation/options/standard-single-city> and

<https://www.uea.ac.uk/study/undergraduate/accommodation/options/university-managed-private-houses>