



University of East Anglia

Information Services Directorate

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[REDACTED]

10 November 2016

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_16-209)

We have now considered your request of 20 October 2016 for information relating to the University's corporate software contracts.

As requested, our response is within the attached document entitled FOI_16-209 Appendix_A.

On this occasion it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold any of the requested information relating to Enterprise Resource Planning Software Solutions (ERP). We do not deploy such a system and therefore have no information relating to it.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia