



University of East Anglia

Information Services Directorate

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15 September 2016

Dear [REDACTED]

**Freedom of Information Act 2000 – Information request (ref: FOI\_16-161)**

We have now considered your request of 23 August 2016 for information relating to ICT contracts held by UEA.

Our response is, in this instance, virtually identical to the response we provided to you on 27 October 2015 for a very similar request. Our [response to your prior request](#),<sup>1</sup> should you not have retained it, is published within our [Disclosure Log](#)<sup>2</sup> on our website and can be viewed there.

There have been, however, some amendments to the contracts listed in the [ITCS IT Contracts 2015-16](#)<sup>3</sup> document which formed part of our previous response. These changes are presented within the attached document entitled FOI\_16-161 Appendix A. For reference, the appendix also includes a copy of your request.

All other aspects of our response to your current request are exactly the same as in our response of October 2015, inclusive of the information we do not possess and the information we have elected to exempt from release under the Act.

Additionally, in line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information providing a description of the services under the Apple Products Contract listed within the appendix to this letter.

We hope this response will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

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<sup>1</sup> [https://portal.uea.ac.uk/documents/6207125/8150791/151105\\_Response+letter\\_FOI\\_15-211\\_Redacted.pdf/](https://portal.uea.ac.uk/documents/6207125/8150791/151105_Response+letter_FOI_15-211_Redacted.pdf/)

<sup>2</sup> <https://portal.uea.ac.uk/information-services/strategy-planning-and-compliance/regulations-and-policies/information-regulations-and-policies/freedom-of-information/disclosure-log>

<sup>3</sup> <https://portal.uea.ac.uk/documents/6207125/6884211/itcs-it-contracts-2015-2016.pdf/>

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer  
Information Policy and Compliance Manager  
University of East Anglia