



University of East Anglia

Information Services Directorate

The Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

Email: foi@uea.ac.uk
Tel: +44 (0) 1603 593 523
Fax: +44 (0) 1603 591 010
Web: <http://www.uea.ac.uk>

[REDACTED]

23 August 2016

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_16-150)

We have now considered your request of 26 July 2016 for information we stated we could provide in our rejection of your prior request, [FOI 16-134](#).¹

Our response is on page 2 of this letter, together with a copy of your request.

We hope this information will meet your requirements; however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

¹ https://portal.uea.ac.uk/documents/6207125/11655983/160726_Response+letter_FOI_16-134_Redacted.pdf/

Response to Freedom of Information Act 2000 request (FOI_16-150)

As written in your response, if I could have the requested data from 2014/15 and 2015/16 that would be great. Could I also reiterate my request for the budgetary details of the counselling services?

The number of individuals who applied for university counselling that dropped out before they saw a counsellor within the academic years 2014/15 and 2015/16 excluding initial assessment appointments

Of the total number of students who withdrew from the university we can confirm that in 2014/15 nine (9), and in 2015/16 ten (10) students who had an initial assessment did not progress to ongoing counselling.

The number of individuals, expressed both as a raw number and as a percentage of total individuals who have applied to the counselling service, who applied for university counselling that dropped out during or after they saw a counsellor within the academic years 2014/15 and 2015/16.

The requested information is presented within the table below

Persons dropping out during or after receiving counselling services at UEA		
Academic year	Number	Percentage
2014/15	9	0.93%
2015/16	11	1.48%

The amount of funding that the university counselling (or equivalent) service has received each year for the past ten (10) years.

The requested information is presented within the table below

Academic Year	Funding
2006/07	£231,684
2007/08	£249,011
2008/09	£269,368
2009/10	£277,150
2010/11	£285,503
2011/12	£286,671
2012/13	£286,695
2013/14	£293,429
2014/15	£293,388
2015/16	£294,787