



University of East Anglia

Information Services Directorate

The Library
University of East Anglia
Norwich Research Park
Norwich NR4 7TJ
United Kingdom

Email: foi@uea.ac.uk
Tel: +44 (0) 1603 593 523
Fax: +44 (0) 1603 591 010
Web: <http://www.uea.ac.uk>

[REDACTED]

19 August 2016

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_16-149)

We have now considered your request of 22 July 2016 for information relating to the nature and funding of University support for international students with specific learning differences (SpLDs).

Our response is on pages 2-3 of this letter, together with a copy of your request.

On this occasion, it is not possible to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information on the date at which international students disclosed a SpLD, nor on the number of international students referred to learning support. Further information is provided on page 3 of this letter.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Dave Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_16-149)

How many international students (overseas fee-paying and EU) enrolled on a course of study at your university on a full-time, part-time, blended or distance basis in the academic year 2015-16?

There were 3190 international students enrolled on a course of study at UEA on a full-time, part-time, blended or distance basis in the academic year 2015-16.

How many of these students were classified as EU students?

751 of the 3190 students noted in the above question were classified as EU students.

How many international students disclosed a SpLD at the point of application?

In 2015-16, 108 international students disclosed a SpLD at the point of application.

How many international students disclosed a SpLD at the point of registration?

[Information not held, s.1(1), Freedom of Information Act]

The requested information is not held by UEA. This is due to the fact that our systems for recording the disclosure of a SpLD only contain current data which is overwritten and thus, it is not possible to determine at what time or date a disclosure of a SpLD was made. However, we can report that, at the time of receipt of the request, twenty-four (24) international students were registered as having a SpLD.

How many international students disclosed a SpLD at some other point during their studies in the academic year 2015-16?

[Information not held, s.1(1), Freedom of Information Act]

The requested information is not held by UEA for the reasons noted above.

How many international students were referred by someone else to learning support?

[Information not held, s.1(1), Freedom of Information Act]

The requested information is not held by UEA. Student Support Services do not record whether a student, international or not, is referred by someone else to learning support.

How many international students accessed learning support for an SpLD (not language support)?

In 2015-16, 49 international students have, to date, accessed learning support for a SpLD which was not language support.

What support is available within your University for international students with SpLDs out with language support (e.g. one-to-one tuition, specialist software, in-class support, exam arrangements etc.)?

A description of the services on offer to all students with SpLDs is within the Assessment and Support for Specific Learning Difficulties (SpLD) webpage¹ on the UEA website. We should note that there is no support offered to international students other than that which is available to all UEA students. UEA also offers language support services to all international students via our [English Language Support Programme](#).²

In addition to the support described on the webpages noted above, UEA also offers examination arrangements, assistive technologies, one to one specialist study skills support, extended library loans, and school based reasonable adjustments for teaching and assessment.

Who provides this support (e.g. a central service, faculty staff, external agency, peers/mentors, a combination of any of these – please specify which ones)?

Primary responsibility for the provision of this support lies with administrative, tutorial and academic staff within our Student Support Services unit. Staff within Library services also provide support.

How is this support funded (e.g. percentage of tuition fees, faculty budgets, disability premium etc.)?

Central university budget allocations to the various units responsible for providing such services fund support for international students with SpLDs.

¹ <https://portal.uea.ac.uk/dos/wellbeing/disability/dyslexia-dyspraxia-and-ad-h-d>

² <https://portal.uea.ac.uk/dos/learning-enhancement/elsp>