



University of East Anglia

Information Services Directorate

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██████████  
  
28 April 2016

Dear ██████████

**Freedom of Information Act 2000 – Information request (ref: FOI\_16-096)**

We have now considered your request of 14 April 2016 for the following information:

*'The number of students (undergraduate and postgraduate) that have been referred to the University's student counselling service for depression and/or anxiety for each academic year from 2009/10 up to and including the academic year 2014/15.'*

As requested, our response is provided in the accompanying Excel file 'FOI\_16-096 Appendix A'. As agreed in our telephone conversation of 28 April, these figures represent the number of students who have accessed the University's student counselling service for depression and/or anxiety, regardless of whether they have been referred or sought help independently. These students may have attended more than one counselling session.

We hope this information will meet your requirements, however if you are not satisfied you have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

[https://ico.org.uk/Global/contact\\_us](https://ico.org.uk/Global/contact_us), or by telephone on 0303 123 1113.

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Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

Ellen Paterson  
Information Policy and Compliance Manager  
University of East Anglia