



University of East Anglia

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[REDACTED]

18 April 2016

Dear [REDACTED]

Freedom of Information Act 2000 – Information request (ref: FOI_16-091)

We have now considered your request of 05 April 2016 for information on the use and funding of notetakers and/or support workers for disabled students registered at the University.

Our response is on page 2 of this letter, together with a copy of your request, and we hope this will meet your requirements.

It is not possible, however, to provide all the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm that the University does not hold information relevant to questions 4 and 5 of your request. Neither the amount nor the source of funding has yet been determined for the support of UEA-employed notetakers and support staff.

Please note that any material over which UEA has copyright is released on the understanding that you will comply with all relevant copyright rules regarding reproduction and/or transmission of the information provided.

You have the right of appeal against this response. If you wish to appeal, please set out in writing your reasons for appealing and send to the above address. You must appeal within 60 calendar days of the date of this letter. Any appeal received after that date will not be considered nor acknowledged. This policy has been reviewed and approved by the Information Commissioner's Office.

You also have a subsequent right of appeal to the Information Commissioner's Office. Further information is available on their website:

https://ico.org.uk/Global/contact_us, or by telephone on 0303 123 1113.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer
Information Policy and Compliance Manager
University of East Anglia

Response to Freedom of Information Act 2000 request (FOI_16-091)

Please could you provide me with answers to the following questions:

1. How many students at the university use notetakers or support workers – for the current academic year and in the 2010/2011 academic year?

374 students use notetakers or support workers in the current academic year. In 2010/11, 57 students notetakers or support workers.

2. How many notetakers or support workers does the university currently employ – for the current academic year and in the 2010/2011 academic year?

Zero (0). Non-medical helpers (which include notetakers and support workers) are self-employed with the service managed by UEA staff. In the current academic year, 61 non-medical helpers are registered with this service. In 2010/11, 29 non-medical helpers were registered with the service.

3. Is the university planning on providing its own notetakers or support workers for disabled students?

Yes.

4. If this is the case, how much funding is being set aside for notetakers and support workers for disabled students?

[Information not held, s.1(1), Freedom of Information Act]

The University does not hold this information for the reasons set out in the letter above.

5. Where will the money for notetakers and support workers be taken from?

[Information not held, s.1(1), Freedom of Information Act]

The University does not hold this information for the reasons set out in the letter above.

6. What criteria will be used to see if a disabled student is eligible for notetakers or support workers?

We apply the same criteria as applied for the Disabled Students Allowance (DSA). The first criterion is an evidenced disability as defined by the Equality Act 2010. Second is a determination of the most effective means of meeting the student's additional learning support requirements resulting from discussions between the student and a University disability or mental health specialist.