

**Student Experience Committee 10 February 2016  
Agenda Item A8 SEC15D22 Document G**

**Brief report on matters raised at the Student Affairs and Student Safety Groups for November 2015 to January 2016 inclusive.**

**Safety and security:** Norfolk Constabulary (NC) continue to report the monthly statistics of recorded crimes and in general the numbers are either down or the same as the previous year. However, the nature of the crimes are more concerning.

Security reported an increase in the number of welfare-related incidents. For example there were 17 incidents in January last year, there were 29 this year and 17 of these involved an ambulance being required. There is concern around the number of ambulances being called to incidents on campus.

The recent spate of burglaries in Residences has prompted a review of security for the Terraces as they are more vulnerable.

**Estates and Buildings**

The Student Affairs Group has received regular updates on the progress of the new residences and the longer-term plans, including the development of the teaching wall.

**Learning and Teaching Services**

LTS will be working to raise the profile of their services.

**Library/ISD**

There was much discussion and preparation for the closure of the Library for a few days over the Christmas break. Regular updates were provided and the communication plan was well executed. There were no reported complaints from staff or students.

It was agreed to put clear signage up outside the Library to inform people that smoking between the Library and the Lecture theatre Building is not allowed.

**Accommodation**

There were several discussions around the start date of the January Nursing course and the impact this has on the student experience for new students moving into Residences earlier than other students and very close to the start date of the course. It was agreed that a review of the induction provision for students starting courses outside of the main start dates would be useful.