

**Brief report on matters raised at the Student Affairs and Student Safety Groups for October 2015.**

**Safety and security:** Norfolk Constabulary (NC) continue to report the monthly statistics of recorded crimes and in general the numbers are either down or the same as the previous year. However, more sexual offences have been reported, including several relating to incidents in the Students' Union.

Security have reported an increase in the number of cooking-related fire alarms.

Whilst Security reported a number of thefts, none of these were from the Library, so their work there seems to be having a positive impact. Security also noted an increase in the number of welfare incidents, with 34 reported in October 2015 compared to 17 in October 2014.

**Learning and Teaching Services**

Both LTS staff and colleagues in the SU have noted the unprecedented number of academic appeals this last year. Discussions have been around the various perspectives of the concessions process and ways in which things can be taken forward.

**Library/ISD**

There has been very heavy usage of the Library in the first few weeks of term.

The problem of people smoking outside the Library entrance continues to be discussed.

**Accommodation**

Occupancy remains high in Residences, with very few rooms available. Anyone wanting to change rooms is having to rely on the room swap system.

**Dean of Students' Office**

Demand for DOS services has been very high, and the wait for appointments in several of the specialist areas, notably mental health, counselling and learning enhancement, has been longer than ever before. This is causing great concern amongst DOS staff and of course the affected students.

Dean of Students' Office (JB/AG)