

**Student Experience Committee 8 October 2015  
Agenda Item A3 SEC15D04 Document D**

**Brief report on key matters raised at the Student Affairs and Student Safety Groups May 2015 to September 2015 (inclusive). Please note that the committees do not meet in July and August.**

**Safety and security:** Norfolk Constabulary (NC) continue to report the monthly statistics of recorded crimes and in general the numbers are either down or the same as the previous year.

It was very quiet on campus over the summer from a police and security perspective. The Radio One Big Weekend in May went very well with only a handful of arrests.

The start of this term saw a reduction in the number of incidents compared to last year, although there has been an increase in incidence of more serious incidents, some of which were related to excessive alcohol consumption.

### **Students' Union**

The new gender-neutral toilets in the Students' Union building were discussed from a safety and security perspective at the most recent Safety Group meeting. The CEO of the Students' Union was able to answer questions regarding the thinking behind the provision of these toilets; he also outlined the measures being put in place to ensure that they were managed appropriately.

A safe-taxi scheme is being promoted and has already been called upon since the start of term.

The review of SU security staff has had a positive impact their response to incidents is much better than it was 18 months ago..

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### **Estates and Buildings**

Work is progressing well at the Blackdale site. The Enterprise Centre opened in June.

### **Arrivals, Orientation and Induction**

Arrivals for International students and home students went well this year. Enhanced collaboration between UEA Divisions has had significant benefits for all. There have been some difficulties around registration and timetables reported, but these will be investigated.

International Orientation went well. There were two welcome receptions for the new international students held at the Norwich City Football Ground at Carrow Road. These were well attended and received, with over 600 students attending over both nights.

### **Library/ISD**

There are currently five vacancies on the IT Service Desk. This has had an impact on the provision of services at the start of term.

**Accommodation**

Due to the increase in admissions this year, approximately 100 students have been housed in off-campus accommodation this year. The accommodation is being managed by the Accommodation Office and contact has been made with the students to ensure that they have level of support that is broadly equivalent to that for those based on campus. No problems have been reported to date.

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